



## Child Safety Statement

### 1. Background

Financial Counselling Australia Ltd (FCA) is committed to the safety and wellbeing of children and young people and to creating an environment where child safety is prioritised and respected.

FCA is the national peak body for the financial counselling sector. Our role is to support and coordinate sector activity, including system administration and program coordination. FCA does not provide direct services to clients or end users, and our staff engage with financial counselling agencies and sector stakeholders, rather than with children or young people.

While FCA does not undertake activities involving direct contact with children, we recognise our responsibility to ensure that any risk to children associated with our operations - including the possibility of incidental or unintended contact - is identified, minimised and appropriately managed.

### 2. Commitment to child safety

Our commitment to child safety includes:

- A clear commitment to child safety and wellbeing consistent with the National Principles for Child Safe Organisations.
- Governance oversight of child safety risks within FCA's broader risk management framework.
- Ensuring FCA staff understand their responsibilities to act appropriately and lawfully if concerns about a child's safety or wellbeing arise.
- Requiring organisations we fund, coordinate or partner with to hold responsibility for direct service delivery to children, including compliance with relevant child safety laws, policies and safeguards.
- Reviewing this Child Safety Statement periodically to ensure it remains appropriate to FCA's role, activities and risk profile.

If a child safety concern were to arise in connection with FCA's operations, FCA is committed to responding promptly and in accordance with relevant legislation, including mandatory reporting obligations.

This statement reflects FCA's role as a coordinating and peak body organisation and our commitment to acting responsibly, proportionately and transparently to support the safety and wellbeing of children and young people.

### 3. Review cycle

This statement is reviewed every two years, or earlier if FCA's activities or risk context change.

#### 4. Complaints

If you have a complaint about this statement, please contact FCA by email:  
[info@financialcounselingaustralia.org.au](mailto:info@financialcounselingaustralia.org.au).