FINANCIAL COUNSELLING AUSTRALIA LIMITED

ABN 67 073 167 361

GENERAL PURPOSE FINANCIAL REPORT FOR THE YEAR ENDED 30 JUNE 2020

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The Board of Directors presents their report on the Company for the financial year ended 30 June 2020.

Directors

The names of members of the Board of Directors in office at any time during or since the end of the year are:

Name

Carmel Franklin

Kay Dilger

Jocelyn Furlan

Greg Tanzer

Appointed 1st February 2017

Appointed 27 Appointed 22nd November 2018

Kylie Holford

Appointed 27 February 2020

Julie Barrow Appointed 20 November 2019/ Resigned 27 February 2020
Rosalyn Williams Commenced 29th June 2016/ Resigned 20 November 2019

The Board of Directors have been in office since the start of the financial year to the date of this report unless otherwise stated.

All members of the Board are volunteers and receive no payment for their work as board and committee members. Board members are reimbursed expenses that are incurred in the course of their duties as board members in accordance with company policy. Furthermore, reasonable costs may be incurred from time to time to ensure the continued professional development of board members

Principal Activities

Financial Counselling Australia is the peak body for financial counsellors in Australia. We support the financial counselling profession by providing the tools and resources to help financial counsellors in their work and ensure their voices are heard in national debates. We also advocate on behalf of the clients of financial counsellors for a fairer marketplace that will prevent financial problems. FCA also supports the work of financial capability workers around Australia.

In March 2020, FCA launched a new service, the Small Business Bushfire Financial Counselling Support Line. This is a phone financial counselling service funded for two years by the Federal Government. In June 2020, FCA also received additional funding from the Federal Government to assist the financial counselling sector respond to the coronavirus pandemic.

Short-Term Objectives

The Entity's short-term objectives are to:

- Continue to make the case for the implementation of the recommendations of the Sylvan Review of financial counselling, in
 particular in relation to a data strategy, contributions from industry for funding and the establishment of an independent body to
 oversee funding.
- 2. Coordinate financial counselling agencies assisting people affected by the bushfires in the summer of 2019-20.
- Implement projects designed to increase the capacity of the financial counselling sector to respond to the coronavirus pandemic, including attracting and training new staff, promoting financial counselling and using technology to improve service delivery.
- 4. Work collaboratively with the State and Territory financial counselling associations in relation to policy issues, training and in lifting professional standards for the financial counselling sector.
- 5. Coordinate and support the work of financial capability workers and provide training and resources to them.

Long Term Objectives

The Entity's long-term objectives are to:

- 1. Build and support the financial counselling profession.
- 2. Increase access to financial counselling services, including through increased funding.
- 3. Coordinate the National Debt Helpline.
- 4. Improve financial counselling service delivery.
- 5. Raise the profile of financial counselling in the community and with decision-makers.
- 6. Advocate for fair treatment of financial services consumers.

Review of Operations

This year was a tale of two halves. The key event in the first half of the year (July - December 2019) was the release by the Government in October of the independent review of financial counselling, conducted by Louise Sylvan AM. This review was commissioned by the Government in response to Commissioner Hayne's observation in the final report of the Royal Commission into Misconduct in the Banking, Superannuation and Financial Services Industry of the need for predictable and stable funding for financial counselling. The Sylvan Review recommended that the industries that benefit from financial counselling and refer their customers to financial counsellors, such as banks, utilities and telecommunications companies, should contribute to its funding. These are recommendations that we support.

Our "Day in the Life" project, linking Federal politicians and decision-makers in government and industry with their local financial counselling agency, continued to operate successfully. The program increases understanding about the work of financial counsellors and the challenges faced by people experiencing financial hardship.

On the policy front we released "Who is Making Australians Bankrupt, a joint report with the Financial Rights Legal Centre and the Consumer Action Law Centre. The report documented the extent to which banks, debt collectors, finance companies and others were using forced bankruptcy as a debt collection tool. The report was the genesis for an ABC 7.30 report that subsequently led to changes in industry and company practice.

We also received direct funding from two banks. Funding from the Commonwealth Bank is being used to develop and deliver further training on family violence, including working with men who use family violence and training about elder abuse. Funding from Westpac is being used to fund financial counselling agencies in bushfire-affected areas, where there were gaps in support.

The second half of the year (January - June 2020) was dominated by two separate crises and was a time of intense activity. The first crisis was the bushfires over the 2019-20 summer and the second was the coronavirus pandemic. Both of these led to increases in government funding for the sector and also for FCA. Much of our work involved coordinating the response to both for the sector, including developing a number of specific resources for financial counsellors (e.g. a new website, various guides).

As the National Debt Helpline is the gateway to the financial counselling sector for many people, we also invested time and resources in a revamped website home page, substantial new COVID-19 related content and in promotion. For the first time, the NDH and FCA now have an effective and growing social media presence. Our 2020 conference had been planned for Darwin in May, but had to be cancelled because of the pandemic. This was disappointing given the amount of work that had gone into its planning, but there was of course no choice.

FCA's total income was \$2,325,166 compared to \$1,707,988 for the previous year. The increase represents additional government grants in response to the coronavirus pandemic. The company recorded a deficit of \$14,689 compared to a deficit of \$35,019 the previous year. The overall position of the company remains sound.

Information on Directors

Experience:

The particulars of the qualifications, experience and special responsibilities of each Director are as follows:

Carmel Franklin	Chair
Qualifications:	B.Ed., Dip. Comm Services (Financial Counselling), Cert IV Training and Assessment.
Experience:	Carmel has been involved with consumer issues for many years. She's the CEO of CARE Financial Counselling Services and the Consumer Law Centre of the ACT and has worked with the organisation since 1992. Carmel has been the chairperson of Financial Counselling Australia since 2009. Carmel is a consumer director on the board of the Australian Financial Complaints Authority, a board member of the ACT Gambling and Racing Commission and she is a member of the ATO Individual Tax Liaison Group.
Kay Dilger	
Qualifications:	Dip. Community Services (Welfare), Dip. Community Services (Financial Counselling), Certificate IV Training and Assessment, Advanced Diploma of Community Sector Management, Advanced Diploma in Community Services Business Management.

Kay came to Financial Counselling in 2003 after a career in retail banking. She is currently Manager Community & Financial Wellbeing South East Community Links in Springvale, Victoria. Kay has been on the Board of Financial Counselling Australia since 2013, and has been Secretary of Financial & Consumer Rights Council from 2012 to 2018.

Information on Directors (continued)

Anne Crouch

Qualifications: B. Ag Science, Grad Cert Accounting, Dip. Management, Dip. Community Services (Financial

Counselling), GAICD.

Experience: Anne is the Program Manager, Gambling and Financial Services with Uniting Country SA where she

worked as a financial counsellor prior to moving into her leadership role. Anne was the Chair of the South Australian Financial Counselling Association for 6 years and represents FCA at AFSA's Personal Insolvency Stakeholder Forums. She is also a member of the Australian Financial Complaints Authority's

Consumer Advisory Panel.

Special Responsibilities: Member of the Finance, Audit and Risk Committee.

Rosalyn Williams

Qualifications:

B. Social Science (Social Welfare), Dip. Management Dip. Community Services (Financial Counselling),

Advanced Cert. Community Services (Community Development), Cert IV Training and Assessment.

Experience: Rosalyn is currently the Service Manager, Financial Health Services, Uniting Care Wesley Bowden.

Previous roles have included policy development, community development, financial counselling and famil support. She is also on the board of the South Australian Financial Counsellors Company and is a member of the Essential Services Policy Advisory Group for the South Australian Council of Social Service and is a

former member of the FCA's representative on ASIC's Consumer Advisory Panel.

Special Responsibilities: Member of the Finance, Audit and Risk Committee.

Jocelyn Furlan

Qualifications: B.Com, LLB, GAICD

Experience: Jocelyn Furlan is a lawyer and an accountant, with more than 25 years' experience in the superannuation

industry. She's a director of a number of organisations including First State Super, and is Chair of Strathcona Baptist Girls Grammar School and Independent Chair of the Customer Owned Banking Code Compliance Committee. She is a graduate member of the Australian Institute of Company Directors. Previous roles include chair of the Superannuation Complaints Tribunal, executive manager corporate of the Victorian Superannuation Board and its predecessor the State Superannuation Board, and company

secretary of VicSuper.

Special Responsibilities: Chair of the Finance, Audit and Risk Committee.

Greg Tanzer

Qualifications: B.E, LLB (Hons), GAICD

Experience: Greg was most recently a Commissioner at the Australian Securities and Investments Commission. Prior

to this role he worked as Secretary-General of the International Organisation of Securities Commissions. Greg is a Director of Financial Counselling Foundation Ltd. He has significant experience in regulation,

governance and policy development.

Tony Robinson

Qualifications: B.A. (Hon), M.A. (Australian Studies)

Experience: Tony is the senior manager financial inclusion for the Brotherhood of St Laurence. He was a Victorian MP

for 13 years, including four years in Cabinet, as Minister for Consumer Affairs. Tony is also on the board of

the Migrant Information Centre.

Special Responsibilities: Member of the Finance, Audit and Risk Committee.

Kylie Holford

Qualifications: Diploma in Counselling. Diploma in Community Service (Financial Counselling). Certificate IV in Training

and Assessin

Experience: Kylie came to financial counselling in 2014 and has worked as a full-time financial counsellor at Lifeline

Central West since. Prior employment was within the Disability / Rehabilitation and Employment sector.

Kylie is a current board director of Financial Counsellors of NSW (FCAN) and has previously served as the

FCAN State Representative on the Financial Counselling Representative Council.

Julie Barrow

Qualifications: Dip Community Services (Financial Counselling) Dip Business Management

Experience: Julie represented Financial Counselling Australia on the ASIC Consumer Advisory Panel (2018-2020).

She currently sits on the Advisory Group, Preventing Financial Abuse of Women, for the Office for Women, Department of Prime Minister and Cabinet as part of the Fourth Action Plan of the National Plan

to Reduce Violence against Women and their Children 2010-2022.

Julie was the former Chair of the Financial Counselling Victoria Board (2016-2019) joining the Board as Treasurer in September 2015 during which time she served as Victorian State Representative on the

Financial Counselling Australia Representative Council.

Board Meetings

Meetings of Directors

During the financial year, eight meetings of Directors were held.

Attendances by each director during the year were as follows:

	Number eligible	Number attended
	to attend	
Carmel Franklin	8	6
Kay Dilger	8	7
Jocelyn Furlan	8	8
Greg Tanzer	8	6
Tony Robinson	8	7
Anne Crouch	8	7
Kylie Holford	4	4
Julie Barrow	2	2
Rosalyn Williams	2	2

Attendances by each director during the year were as follows:

Finance,	Finance, Audit and			
Risk Subo	Risk Subcommittee			
Meet	ings			
Number	Number			
eligible	attended			
to attend				
3	3			
7	7			
7	6			
1	1			

Rosalyn Williams Jocelyn Furlan Tony Robinson Anne Crouch

After balance day events

A matter has continued to evolve since 30 June 2020 that has significantly affected, or may significantly affect:

- (a) the entity's operations in future financial years, or
- (b) the results of those operations in future financial years, or
- (c) the entity's state of affairs in future financial years.

The COVID19 pandemic is likely to induce significant changes in the state of affairs of the Company during the financial period ende 30 June 2021. The Board of Directors will take all necessary measures to preserve capital and shepherd the Company through this uncertain period.

Contribution in Winding Up

Financial Counselling Australia Limited is a Company limited by guarantee. If the Company is wound up, the constitution states that each member is required to contribute a maximum of \$10 towards meeting any outstanding obligations of the Company.

At 30 June 2020 the collective liability of members was \$70 (2019: \$70).

Auditor's Independence Declaration

The auditor's independence declaration for the year ended 30 June 2020 has been received and is included in this report on Page 5.

Signed in accordance Dottu Signed Ution of the Board of Directors — Docu Signed by:

Director Carmel Franklin

08 September 2020

Carmei Franklin

Joseph Parlah AZD1534AE...

Dated: September 2020



TOWARDS A VISION SHARED

127 Paisley Street Footscray VIC 3011 Australia Phone (03) 9680 1000 Fax (03) 9689 6605

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AUDITOR'S INDEPENDENCE DECLARATION TO THE DIRECTORS OF FINANCIAL COUNSELLING AUSTRALIA LIMITED A.B.N. 67 073 167 361

I declare that to the best of my knowledge and belief, in relation to the audit for the financial year ended 30 June 2020 there have been:

- i. no contraventions of the auditor independence requirements of the *Australian Charities and Not for Profits Commission Act 2012* in relation to the audit; and
- ii. No contravention of any applicable code of professional conduct in relation to the audit.

Frederik Ryk Ludolf Eksteen CA ASIC Auditor Registration Number 421448

Collins & Co Audit Pty Ltd 127 Paisley Street FOOTSCRAY VIC 3011

Dated this 9th day of September 2020

FINANCIAL COUNSELLING AUSTRALIA LIMITED ABN 67 073 167 361 STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2020

	Note	2020 \$	2019 \$
REVENUES	2	2,325,166	1,707,988
EXPENSES			
Administration expenses		(482,182)	(307,631)
Amortisation and depreciation expenses		(66,192)	(13,610)
Employee benefits expenses		(1,363,589)	(810,613)
Event expenses		(6,625)	(299,031)
Project funding and expenses		(421,267)	(312,122)
Profit/(loss) attributable to entity	-	(14,689)	(35,019)
Other comprehensive income after income tax		-	-
Other comprehensive income for the year, net of tax	-		
Total comprehensive income for the year, net of tax	-	(14,689)	(35,019)
Total comprehensive income/(loss) attributable to entity	=	(14,689)	(35,019)

FINANCIAL COUNSELLING AUSTRALIA LIMITED ABN 67 073 167 361 STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2020

	Note	2020 \$	2019 \$
CURRENT ASSETS			
Cash and cash equivalents	3	3,602,146	1,352,467
Trade and other receivables	4	67,118	32,559
Other current assets	5	52,062	12,917
TOTAL CURRENT ASSETS	-	3,721,326	1,397,943
NON CURRENT ASSETS			
Property, plant and equipment	6	61,800	31,652
Intangible assets	7	251,071	-
TOTAL NON-CURRENT ASSETS	-	312,871	31,652
TOTAL ASSETS	-	4,034,197	1,429,595
CURRENT LIABILITIES			
Trade and other payables	8	237,258	121,188
Grants received in advance	9	1,530,719	89,984
Revenue received in advance	10	726,893	10,000
Provisions	11	244,562	162,884
Lease liabilities	12	40,650	-
TOTAL CURRENT LIABILITIES	-	2,780,082	384,056
NON-CURRENT LIABILITIES			
Provisions	11	10,000	-
Lease liabilities	12	213,265	-
TOTAL NON-CURRENT LIABILITIES	-	223,265	-
TOTAL LIABILITIES	-	3,003,347	384,056
NET ASSETS	_	1,030,850	1,045,539
EQUITY	_		
Accumulated funds		818,775	833,464
Reserves		212,075	212,075
TOTAL EQUITY	-	1,030,850	1,045,539

FINANCIAL COUNSELLING AUSTRALIA LIMITED ABN 67 073 167 361 STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2020

	Accumulated funds \$	General reserves	Total \$
Balance as at 1 July 2018	868,483	212,075	1,080,558
Surplus/ (Deficit) attributable to entity	(35,019)	-	(35,019)
Transfer to general reserves	-	-	-
Balance as at 30 June 2019	833,464	212,075	1,045,539
Surplus/ (Deficit) attributable to entity	(14,689)	-	(14,689)
Transfer to general reserves	-	-	-
Balance as at 30 June 2020	818,775	212,075	1,030,850

FINANCIAL COUNSELLING AUSTRALIA LIMITED ABN 67 073 167 361 STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2020

	Note	2020 \$	2019 \$
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from grants		3,350,406	860,618
Receipts from other sources		1,087,219	512,630
Payments to employees and suppliers		(2,101,362)	(1,694,773)
Interest received		10,610	14,196
Net cash generated from/(used in) operating activities	15	2,346,873	(307,329)
CASH FLOWS FROM INVESTING ACTIVITIES			
Proceeds from disposal of property, plant and equipment		-	-
Payment for purchase of property, plant and equipment		(46,787)	(27,686)
Net cash (used in)/provided by investing activities		(46,787)	(27,686)
CASH FLOWS FROM FINANCING ACTIVITIES			
Repayment of lease liability - leased premises		(50,407)	-
Net cash used in financing activities		(50,407)	-
Net increase/(decrease) in cash held		2,249,679	(335,015)
Cash and cash equivalents at beginning of financial year		1,352,467	1,687,482
Cash and cash equivalents at end of financial year	3	3,602,146	1,352,467

Note 1. Statement of Significant Accounting Policies

The financial statements and notes represent those of Financial Counselling Australia Limited (the Company).

Basis of preparation

The financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards - Reduced Disclosure Requirements of the Australian Accounting Standards Board (AASB), the Australian Charities and Not for Profits Commission Act 2012 and the Corporations Act 2001. The company is a for-profit entity for financial reporting purposes under Australian Accounting Standards.

Historical cost convention

The financial statements have been prepared under the historical cost convention.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result in financial statements containing relevant and reliable information about transactions, events and conditions. Material accounting policies adopted in the preparation of the financial statements are presented below and have been consistently applied unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities. The amounts presented in the financial statements have been rounded to the nearest dollar.

Accounting Policies

a. Property, Plant and Equipment

Plant and equipment are brought to account at cost less, where applicable, any accumulated depreciation and impairment losses. The carrying amount of property, plant and equipment is reviewed annually by directors to ensure it is not in excess of the recoverable amount of these assets. The recoverable amount is assessed on the basis of the expected net cash flows which will be received from the assets employment and subsequent disposal. The expected net cash flows have not been discounted to their present values in determining recoverable amounts.

The cost of fixed assets constructed within the Company includes the cost of materials, labour, borrowing costs and an appropriate proportion of fixed and variable overheads.

Subsequent costs are included in the assets carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the company and the cost of the asset can be measured reliably. All other repairs & maintenance are charged to the income statement during the financial period in which they are incurred.

Increases in the carrying amount arising on the revaluation of land and buildings are credited to a revaluation reserve in equity. Decreases that offset previous increases of the same asset are charged against fair value reserves directly in equity; all other decreases are charged to the income statement.

The depreciable amount of all fixed assets including building and capitalised lease assets, but excluding freehold land, is depreciated on a straight line basis over their useful lives to the Company commencing from the time the asset is held ready for use. Properties held for investment purposes are not subject to depreciation.

The assets residual values and useful lives are reviewed, and adjusted if appropriate, at each balance sheet date. An assets carrying amount is written down immediately to its recoverable amount if the assets carrying amount is greater than its estimated recoverable amount.

Note 1. Statement of Significant Accounting Policies (continued)

a. Property, Plant and Equipment (continued)

Gains and losses on disposal are determined by comparing proceeds with the carrying amount. These gains and losses are included in the income statement.

The depreciation rates used for each class of depreciable assets are:

Class of fixed asset	Depreciation rate
Plant and equipment	10% - 40%
Leasehold improvements	20%
Right of use asset - leased premises	16%

b. Impairment of Assets

At each reporting date, the company reviews the carrying values of its assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value-in-use, is compared to the asset's carrying value. Any excess of the assets carrying value over its recoverable amount is expensed to the income statement.

Where it is not possible to estimate the recoverable amount of an individual asset, the company estimates the recoverable amount of the cash generating unit to which the asset belongs.

c. Leases

Leased Assets

For any new contracts entered on or after 1 July 2019, the Company considers whether a contract is, or contains a lease. A lease is defined as 'a contract, or part of a contract, that conveys the right to use an asset (the underlying asset) for a period in exchange for consideration'. To apply this definition the Company assesses whether the contract meets three key evaluations which are whether:

- the contract contains an identified asset, which is either explicitly identified in the contract or implicitly specified by being identified at the time the asset is made available to the Company
- the Company has the right to obtain substantially all the economic benefits from use of the identified asset throughout the period of use, considering its rights within the defined scope of the contract
- the Company has the right to direct the use of the identified asset throughout the period of use.

The Company assess whether it has the right to direct 'how and for what purpose' the asset is used throughout the period of use.

Note 1. Statement of Significant Accounting Policies (continued)

Measurement and recognition of leases as a lessee

At lease commencement date, the Company recognises a right-of-use asset and a lease liability on the balance sheet. The right-of-use asset is measured at cost, which is made up of the initial measurement of the lease liability, any initial direct costs incurred by the Company, an estimate of any costs to dismantle and remove the asset at the end of the lease, and any lease payments made in advance of the lease commencement date (net of any incentives received).

The Company depreciates the right-of-use assets on a straight-line basis from the lease commencement date to the earlier of the end of the useful life of the right-of-use asset or the end of the lease term.

The Company also assesses the right-of-use asset for impairment when such indicators exist.

At the commencement date, the Company measures the lease liability at the present value of the lease payments unpaid at that date, discounted using the interest rate implicit in the lease if that rate is readily available or the Company's incremental borrowing rate.

Lease payments included in the measurement of the lease liability are made up of fixed payments (including in substance fixed), variable payments based on an index or rate, amounts expected to be payable under a residual value guarantee and payments arising from options reasonably certain to be exercised.

Subsequent to initial measurement, the liability will be reduced for payments made and increased for interest. It is remeasured to reflect any reassessment or modification, or if there are changes in in-substance fixed payments.

When the lease liability is remeasured, the corresponding adjustment is reflected in the right-of-use asset, or profit and loss if the right-of-use asset is already reduced to zero.

The Company has elected to account for short-term leases and leases of low-value assets using the practical expedients. Instead of recognising a right-of-use asset and lease liability, the payments in relation to these are recognised as an expense in profit or loss on a straight-line basis over the lease term.

Accounting for Leases under AASB 16

The adoption of this new Standard has resulted in the Company recognising a right-of-use asset and related lease liability in connection with all former operating leases except for those identified as low-value or having a remaining lease term of less than 12 months from the date of initial application.

The new Standard has been applied using the modified retrospective approach, with the cumulative effect of adopting AASB 16 being recognised in equity as an adjustment to the opening balance of retained earnings for the current period. Prior periods have not been restated.

For contracts in place at the date of initial application, the Company has elected to apply the definition of a lease from AASB 117 and has not applied AASB 16 to arrangements that were previously not identified as lease under AASB 117.

The Company has elected not to include initial direct costs in the measurement of the right-of-use asset for operating leases in existence at the date of initial application of AASB 16, being 1 January 2019. At this date, the Company has also elected to measure the right-of-use assets at an amount equal to the lease liability adjusted for any prepaid or accrued lease payments that existed at the date of transition.

Instead of performing an impairment review on the right-of-use assets at the date of initial application, the Company has relied on its historic assessment as to whether leases were onerous immediately before the date of initial application of AASB 16.

Note 1. Statement of Significant Accounting Policies (continued)

Accounting for Leases under AASB 16 (continued)

On transition, for leases previously accounted for as operating leases with a remaining lease term of less than 12 months and for leases of low-value assets the Company has applied the optional exemptions to not recognise right-of-use assets but to account for the lease expense on a straightline basis over the remaining lease term.

For those leases previously classified as finance leases, the right-of-use asset and lease liability are measured at the date of initial application at the same amounts as under AASB 117 immediately before the date of initial application.

On transition to AASB 16 the weighted average incremental borrowing rate applied to lease liabilities recognised under AASB 16 was 5%.

The Company has benefited from the use of hindsight for determining the lease term when considering options to extend and terminate leases.

d. Financial Instruments

Initial Recognition and Measurement

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions to the instrument. For financial assets, this is equivalent to the date that the Company commits itself to either purchase or sale of the asset (i.e. trade date accounting is adopted).

Financial instruments are initially measured at fair value plus transactions costs, except where the instrument is classified 'at fair value through profit or loss', in which case transaction costs are expensed to profit or loss immediately.

Classification and Subsequent Measurement

Finance instruments are subsequently measured at either of fair value, amortised cost using the effective interest rate method, or cost. *Fair value* represents the amount for which an asset could be exchanged or a liability settled, between knowledgeable, willing parties. Where available, quoted prices in an active market are used to determine fair value. In other circumstances, valuation techniques are adopted.

Amortised cost is calculated as (i) the amount at which the financial asset or financial liability is measured at initial recognition (ii) less principal repayments (iii) plus or minus the cumulative amortisation of the difference, if any, between the amount initially recognised and the maturity amount calculated using the effective interest method; and (iv) less any reduction for impairment.

Classification and Subsequent Measurement (continued)

The effective interest method is used to allocate interest income or interest expense over the relevant period and is equivalent to the rate that exactly discounts estimated future cash payments or receipts (including fees, transaction costs and other premiums or discounts) through the expected life (or when this cannot be reliably predicted, the contractual term) of the financial instrument to the net carrying amount of the financial asset or financial liability. Revisions to expected future net cash flows will necessitate an adjustment to the carrying value with a consequential recognition of an income or expense in profit or loss.

Note 1. Statement of Significant Accounting Policies (continued)

d. Financial Instruments (continued)

Financial assets at fair value through the profit and loss

Financial assets are classified at "fair value through profit or loss" when they are held for trading for the purpose of short-term profit taking, or where they are derivatives not held for hedging purposes, or when they are designated as such to avoid an accounting mismatch or to enable performance evaluation where a Company of financial assets is managed by key management personnel on a fair value basis in accordance with a documented risk management or investment strategy. Such assets are subsequently measured at fair value with changes in carrying value being included in profit or loss.

Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and are subsequently measured at amortised cost.

Loans and receivables are included in current assets, except for those which are not expected to mature within 12 months after the end of the reporting period, which will be classified as non-current assets.

Held-to-maturity investments

Held-to-maturity investments are non-derivative financial assets that have fixed maturities and fixed or determinable payments, and it is the entity's intention to hold these investments to maturity. They are subsequently measured at amortised cost.

Held-to-maturity investments are Included in non-current assets, except for those which are expected to mature within 12 months after the end of reporting period. If during the period the Company sold or reclassified more than an insignificant amount of the held-to-maturity investments before maturity, the entire held-to-maturity investments would be tainted and reclassified as available-for-sale.

Available-for-sale Financial assets

Available-for-sale financial assets are non-derivative financial assets that are either not capable of being classified into other categories of financial assets due to their nature, or they are designated as such by management. They comprise investments in equity of other entities where there is neither fixed maturity nor fixed or determinable payments.

Available-for-sale financial assets are included in non-current assets, except for those which are expected to be disposed of within 12 months after the end of the reporting period.

Financial liabilities

Non-derivative financial liabilities are recognised at amortised cost, comprising original debt less principal payments and amortisation.

Fair value

Fair value is determined based on current bid prices for all quoted investments. Valuation techniques are applied to determine the fair value for all unlisted securities, including recent arm's length transactions, reference to similar instruments and option pricing models.

Note 1. Statement of Significant Accounting Policies (continued)

d. Financial Instruments (continued)

Impairment

At the end of each reporting period, the entity assesses whether there is objective evidence that a financial instrument has been impaired. In the case of available-for-sale financial instruments, a prolonged decline in the value of the instrument is considered to determine whether an impairment has arisen. Impairment losses are recognised in the statement of comprehensive income.

Derecognition

Financial assets are derecognised where the contractual rights to receipt of cash flows expires or the asset is transferred to another party whereby the entity no longer has any significant continuing involvement in the risks and benefits associated with the asset. Financial liabilities are derecognised where the related obligations are either discharged, cancelled or expired. The difference between the carrying value of the financial liability, which is extinguished or transferred to another party and the fair value of consideration paid, including the transfer of non-cash assets or liabilities assumed, is recognised in profit or loss.

e. Employee Benefits

Short term benefits

The provisions for employee entitlements to wages, salaries, annual and paid maternity leave represent obligations resulting from employees' services provided up to reporting date, calculated at undiscounted amounts based on wage and salary rates, including related on-costs, which the Company expects to pay at the end of each reporting period.

Long term benefits

The provision for employee entitlements to long service leave represents the present value of the estimated future cash outflows to be made resulting from employees' services provided up to reporting date.

Superannuation

Superannuation contributions are made by the Company to approved superannuation funds for all employees. The costs are charged as employee expenses as they are incurred. The Company has no legal obligation to cover any shortfall in the superannuation funds' obligations to provide benefits to employees on retirement.

f. Provisions

Provisions are recognised when the Company has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured.

Provisions are measured using the best estimate of the amounts required to settle the obligation at the end of the reporting period.

g. Cash and Cash Equivalents

Cash and cash equivalents include cash on hand, deposits held at call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within short term borrowings in current liabilities in the statement of financial position.

Note 1. Statement of Significant Accounting Policies (continued)

h. Revenue

Revenue is brought to account when received and to the extent that it relates to the subsequent period it is disclosed as a liability.

AASB 15 Revenue from Contracts with Customers and AASB 1058 Income of Not-for-Profit Entities

The mandatory date of adoption for AASB 15 and AASB 1058 was 1 January 2019. The Companyl has elected to apply the modified retrospective approach allowable under the Standard, reflecting the cumulative impact arising from adoption (if any) as an adjustment to opening accumulated surplus at 1 January 2019. As a result, comparative financial information has not been restated.

AASB 15 involves the use of a five-step recognition model for recognising revenue, the steps are:

- Step 1 Identify the contract with the customer
- Step 2 Identify the sufficiently specific performance obligations to be satisfied
- Step 3 Measure the expected consideration
- Step 4 Allocate that consideration to each of the performance obligations in the contract
- Step 5 Recognise revenue

AASB 1058 measures income by reference to the fair value of the asset received. The asset received, which could be a financial or non-financial asset, is initially measured at fair value when the consideration paid for the asset is significantly less than fair value, and that difference is principally to enable the entity to further its objectives. Otherwise, assets acquired are recognised at cost.

Where the asset has been measured at fair value, AASB 1058 requires that elements of other Accounting Standards are identified before accounting for the residual component. These standards are:

- AASB 15 Revenue from Contracts with Customers
- AASB 16 Leases
- AASB 1004 Contributions
- AASB 137 Provisions, Contingent Liabilities & Contingent Assets
- AASB 9 Financial Instruments

Donations

Donations are recognised as revenue when the organisation gains control, economic benefits are probable and the amount of the donation can be measured reliably.

Interest Received

Interest revenue is recognised on a time proportional basis taking into account the interest rates applicable to the financial assets.

All receipts are stated net of Goods and Services Tax.

i. Trade and Other Payables

Trade and other payables represent the liabilities for goods and services received by the Company that remain unpaid at the end of the reporting period. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

Note 1. Statement of Significant Accounting Policies (continued)

j. Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Tax Office.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST receivable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a net basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows excluded from the receipts from customers or the payments to suppliers.

k. Income Tax

By virtue of its aims as set out in the constitution, the Company qualifies as an organisation specifically exempt from income tax under Section 50 of the *Income Tax Assessment Act* 1997.

I. Comparative Figures

Where required by Accounting Standards, comparative figures have been adjusted to conform with changes in presentation for the current financial year.

When an entity applies an accounting policy retrospectively, makes a retrospective restatement or reclassifies items in its financial statements, a statement of financial position as at the beginning of the earliest comparative period must be disclosed.

m. Critical Accounting Estimates and Judgements

The Directors evaluate the estimates and judgements incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the Company.

Key Estimates - Impairment (General)

The Company assesses impairment at each reporting date by evaluating conditions specific to the Company that may lead to impairment of assets.

Where an impairment trigger exists, the recoverable amount of the asset is determined.

Key Judgements - Provision for Impairment of Receivables

The management believe that all accounts receivable are recoverable, and therefore no provision for impairment has been made.

New, Revised or Amending Accounting Standards and Interpretations Adopted

The Association has adopted all of the new, revised or amending Accounting Standards and Interpretations issued by the AASB that are mandatory for the current reporting period. The adoption of these Accounting Standards and Interpretations did not have any significant impact on the financial performance or position of the Association.

Any new, revised or amending Accounting Standards or Interpretations that are not yet mandatory have not been early adopted.

		2020 \$	2019 \$
Note 2.	Operating Activities: Revenues		
	Grants Donations Sponsorships Conference income Other income	1,909,671 46,190 142,364 - 216,331	1,113,995 6,000 307,091 264,715 1,991
	Interest received Total revenues	10,610 2,325,166	14,196 1,707,988
Note 3.	Cash and Cash Equivalents		
	Commonwealth Bank of Australia - Cheque Account Commonwealth Bank of Australia - Cash Management Account Commonwealth Bank of Australia - Term Deposits	140,220 2,497,155 964,771 3,602,146	141,842 746,367 464,258 1,352,467
Note 4.	Trade and Other Receivables		
	Accounts receivable Less: provision for doubtful debts	67,118 - 67,118	32,559 - 32,559
	The company's trade and other receivables have been reviewed for indicators of impairment. No trade receivables were found to be impaired.		
Note 5.	Other Current Assets		
	Other receivables Prepayments Other deposits Rental bonds	1,335 47,911 1,100 1,716 52,062	1,085 9,016 1,100 1,716 12,917
Note 6.	Property, Plant and Equipment		
	Office equipment At cost Accumulated depreciation	95,553 (33,753) 61,800	48,766 (17,114) 31,652
	Total property, plant and equipment	61,800	31,652
Note 7.	Intangible Assets		
	Right of use asset - leased premises At cost	300,624	-
	Accumulated amortisation	(49,553) 251,071	-
	Total intangible assets	251,071	_

		2020 \$	2019 \$
Note 8.	Trade and Other Payables		
	Current - unsecured		
	Accounts payable	62,230	62,930
	Accrued expenses Superannuation payable	69,689 5,422	17,738 6,248
	GST (refundable)/payable	63,737	10,788
	PAYG withholding tax payable	30,548	9,762
	Commonwealth Bank of Australia - credit cards	5,632	13,722
		237,258	121,188
Note 9.	Grants Received in Advance		
	Current		
	Department of Social Services - Bush Fire	455,822	-
	Department of Social Services - Small Business Bushfire Financial Support Line	332,352	-
	Department of Industry - COVID-19 Additional Core Funding	742,545	-
	National Debt Helpline	-	57,984
	Department of Social Services - Core Funding	1,530,719	32,000 89,98 ²
		1,000,710	00,00
Note 10.	Revenue Received in Advance		
	Current Conference Fees & Sponsorships Received	187,874	
	John Wiley	107,074	10,000
	Commonwealth Bank of Australia	289,019	-
	Westpac Bank of Australia	250,000	_
	•	726,893	10,000
Note 11.	Provisions		
	Current		
	Annual leave	154,741	104,711
	Long service leave	89,821	58,173
		244,562	162,884
	Non-current	40.000	
	Make good on leased premises	10,000 10,000	-
		10,000	
Note 12.	Lease Liabilities		
	Current	40.050	
	Lease liability - leased premises	40,650 40,650	-
		40,000	
	Non-current Lease liability - leased premises	213,265	_

Note 13. Capital Commitments

The directors of the company foresee no immediate future capital commitments.

Note 14. Cash Flow Information (a) Reconciliation of cash flow from operations with profit after income tax Operating surplus/(deficit) Non-cash flows in profit Amortisation and depreciation expenses Finance charges on leased liability - leased premises Changes in assets and liabilities (Increase)/decrease in accounts and other receivables Increase/(decrease) in other assets Increase/(decrease) in grants received in advance Increase/(decrease) in revenue received in advance	(
Operating surplus/(deficit) Non-cash flows in profit Amortisation and depreciation expenses Finance charges on leased liability - leased premises Changes in assets and liabilities (Increase)/decrease in accounts and other receivables Increase/(decrease) in other assets Increase/(decrease) in trade and other payables Increase/(decrease) in grants received in advance Increase/(decrease) in revenue received in advance	(11, 222)	
Non-cash flows in profit Amortisation and depreciation expenses Finance charges on leased liability - leased premises Changes in assets and liabilities (Increase)/decrease in accounts and other receivables Increase/(decrease) in other assets Increase/(decrease) in trade and other payables Increase/(decrease) in grants received in advance Increase/(decrease) in revenue received in advance	// / 222\	
Amortisation and depreciation expenses Finance charges on leased liability - leased premises Changes in assets and liabilities (Increase)/decrease in accounts and other receivables Increase/(decrease) in other assets Increase/(decrease) in trade and other payables Increase/(decrease) in grants received in advance Increase/(decrease) in revenue received in advance	(14,689)	(35,019)
Changes in assets and liabilities (Increase)/decrease in accounts and other receivables Increase/(decrease) in other assets Increase/(decrease) in trade and other payables Increase/(decrease) in grants received in advance Increase/(decrease) in revenue received in advance		
Changes in assets and liabilities (Increase)/decrease in accounts and other receivables Increase/(decrease) in other assets Increase/(decrease) in trade and other payables Increase/(decrease) in grants received in advance Increase/(decrease) in revenue received in advance	66,192	13,610
(Increase)/decrease in accounts and other receivables Increase/(decrease) in other assets Increase/(decrease) in trade and other payables Increase/(decrease) in grants received in advance Increase/(decrease) in revenue received in advance	13,698	-
Increase/(decrease) in other assets Increase/(decrease) in trade and other payables Increase/(decrease) in grants received in advance Increase/(decrease) in revenue received in advance		
Increase/(decrease) in trade and other payables Increase/(decrease) in grants received in advance Increase/(decrease) in revenue received in advance	(34,559)	56,867
Increase/(decrease) in grants received in advance Increase/(decrease) in revenue received in advance	(39,145)	(8,902)
Increase/(decrease) in revenue received in advance	116,070	1,595
Increase/(decrease) in revenue received in advance	1,440,735	(253,377
	716,893	(124,034
Increase/(decrease) in provisions	81,678	41,931
Cash flow from operations	2,346,873	(307,329)
(b) Reconciliation of Cash		
Cash at the end of the financial year as shown in the cash flow statement is reconciled to items in the balance sheet as follows:		
Cash and cash equivalents	3,602,146	1,352,467
·	3,602,146	1,352,467

Note 15. Financial Risk Management

The Company's financial instruments consist mainly of deposits with banks, local money market instruments, short-term investments, accounts receivable and payable and bank loans.

The Company does not have any derivative instruments at 30 June 2020.

The totals for each category of financial instruments, measured in accordance with AASB 9 as detailed in the accounting policies to these financial statements, are as follows:

	Note	2020 \$	2019 \$
Financial Assets			
Cash and cash equivalents	3	3,602,146	1,352,467
Loans and receivables	4	67,118	32,559
		3,669,264	1,385,026
Financial Liabilities			
Trade and other payables	7	237,258	121,188
		237,258	121,188

(i) Credit Risk

The maximum exposure to credit risk, excluding the value of any collateral or other security, at balance date to recognised financial assets is the carrying amount, net of any provisions for doubtful debts, as disclosed in the Statement of Financial Position and notes to the financial statements.

(ii) Liquidity Risk

The Company manages liquidity risk by monitoring forecast cash flows and ensuring that adequate borrowing facilities are maintained.

(iii) Interest Rate Risk

The finance committee meets on a regular basis to analyse the interest rate exposure in the context of the most recent economic conditions and forecasts.

Note 16. Company's Details

The registered office of the company is:

The principal place of business of the company is:

Level 6 179 Queen Street MELBOURNE VIC 3000 Level 6 179 Queen Street MELBOURNE VIC 3000

The directors of the company declare that:

- 1. the financial statements and notes, as set out on pages 6 to 21, are in accordance with the *Australian Charities and Not for Profits Commission Act* 2012 and:
 - (a) comply with Australian Accounting Standards- Reduced Disclosure Requirements; and
 - (b) give a true and fair view of the financial position as at 30 June 2020 and of the performance for the year ended on that date of the company;
- 2. In the directors' opinion there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors.

Director	Docusigned by: Carmel Franklin 73F48489500A401.
Director	Joulyn Furlan
Dated this	08 September 2020 of September 2020



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FINANCIAL COUNSELLING AUSTRALIA LIMITED A.B.N. 67 073 167 361 INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS

Opinion

I have audited the accompanying financial report of Financial Counselling Australia Limited (the company), which comprises the statement of financial position as at 30 June 2020, and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year ended on that date, notes comprising a summary of significant accounting policies and other explanatory information and the statement by the Board of Directors.

In my opinion, the accompanying financial report of Financial Counselling Australia Limited is in accordance with Division 60 of the ACNC Act 2012, including:

- i. giving a true and fair view of the company's financial position as at 30 June 2020 and of its performance and cash flows for the year ended on 30 June 2020; and
- ii. complying with Australian Accounting Standards and Division 60 of the Australian Charities and Not-forprofits Commission Regulation 2013.

Basis of Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of my report. I am independent of the Company in accordance with the auditor independence requirements of the ACNC Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled our other ethical responsibilities in accordance with the Code.

I confirm that the independence declaration required by the ACNC Act 2012, which has been given to the directors of the Company would be on the same terms if given to the directors as at the time of this auditor's report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Report

Management is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards, and for such internal control as management determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing the Corporation's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Corporation's financial reporting process.



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Auditor's Responsibilities for the Audit of the Financial Report

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are
 appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the
 registered entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the responsible entities.
- Conclude on the appropriateness of the responsible entities use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the registered entity's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the registered entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and
 whether the financial report represents the underlying transactions and events in a manner that achieves fair
 presentation.

I communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal controls that I identify during my audit.

Frederik Ryk Ludolf Eksteen CA ASIC Auditor Registration Number 421448

Collins & Co Audit Pty Ltd, 127 Paisley Street, FOOTSCRAY VIC 3011

Dated this 9th day of September 2020